

Access Statement for South View

Introduction

Our aim is to cater for the needs of all our visitors in our quality guest accommodation comprising of 6 bedrooms. The following statement is a summary of our provision. If you have any specific questions, please feel free to call us and we'll endeavour to help.

Pre-Arrival

- Local bus services operate from neighbouring Belgrave Road and Lucius Street.
- Torquay train Station is a 15 minute walk away, 3 minutes by car. We can arrange a free courtesy transfer to and from the station. Please call to arrange.
- Torquay Coach station is a 25 minute walk away, 6 minutes by car. We can arrange a free courtesy transfer to and from the station. Please call to arrange.
- Exeter airport is 40 minutes away by Car
- Brochures and Menus can be provided in large print by prior arrangement
- We have a website which includes online booking and availability.
- You can contact us via phone, text or email (Details at the end of this document)

Arrival & Car Parking Facilities

- 5 marked parking spaces are available for guests on a level concrete surface at the rear of the property (Please note that there is no access for guests at the rear of the property)
- We can assist guests with luggage
- Torquay town centre is about 10 minutes walk away, with the main harbour being about 15 minutes away.

Main Entrance and Reception

- The front access path has a small step of 7cm
- The front door has one step 13.5cm high and is 97cm wide.
- The front door is fixed open during the day, and closed in the evenings
- The inner vestibule door is 83cm wide and is always locked (guest are provided with a key)
- The entrance hall is 135cm wide by 3.2m long, seating is available in the lounge of the hall.
- Fitted short pile carpet throughout the building.

Public Areas – General (Internal)

- Corridors have a good colour contrast and are well lit.
- Guest lounge and 2 bedrooms are on the ground floor
- There are 13 stairs to the landing bedroom and a further 5 to the three remaining bedrooms.
- Stairs are 95cm wide, 25cm deep 19cm high with a handrail to the left.

Public Areas –WC

- Bedrooms are en-suite but no public WC available

Restaurant Dining Room

- Breakfast and evening meals are served in the dining room located on the lower ground floor
- Door width 74cm (69cm clear access)
- Stair width 83cm wide, hand rail to the right, 14 stairs 25cm deep and 20cm high.
- Tables are flexible and can be moved upon request.
- Tables have under-space of 64cm high by 58cm wide and a height of 72cm. Chairs are without arms.
- Menus can be provided in large print by prior arrangement.

Laundry

- Not available

Shop

- Not available

Leisure Facilities

- Not available

Outdoor Facilities

- Not available

Conference Rooms, Banqueting, Clubs, Entertainment

- Not available

Bedrooms

- On the ground floor there is one superior room one double bedroom, one twin on the landing level and 3 doubles on the first floor.
- All bedrooms have remote control colour televisions with teletext, fridges with icebox, radio alarm clocks, hair dryers and beverage tray.
- Good contrast in décor.

Superior room

- Door width 74cm (72cm clear access) and 68cm (66cm clear access) outward opening to the bathroom.
- Can be either a double bedded room or a twin room
- Bed height is 56cm
- Sofa and upright chair.
- En-suite bath and shower room

Double bedroom

- There is one step 74cm wide and 15cm deep.

- Door width 75cm (73cm clear access) and 75cm (73cm clear access) outward opening to the bathroom.
- Bed height is 58cm
- Armchair and upright chair.
- En-suite bath and shower room

Landing Twin bedroom

- Door width 76cm (74cm clear access) and 54cm (52cm clear access) outward opening to the bathroom.
- Bed height is 60cm
- There is 60cm between the beds.
- Upright chair.
- En-suite shower room.

First floor Double bedroom to rear

- Door width 76cm (74cm clear access) and 53cm (51cm clear access) outward opening to the bathroom.
- Bed height is 58cm
- Armchair and upright chair.
- The basin is round fronted and 77cm high
- En-suite shower room.

First floor Double bedroom to front right

- Door width 76cm (74cm clear access) and 68cm (66cm clear access) outward opening to the bathroom.
- Bed height is 58cm
- Armchair and upright chair.
- En-suite shower room.

First Floor Double bedroom to left

- Door width 68cm (66cm clear access) and 68cm (66cm clear access) outward opening to the bathroom.
- Bed height is 54cm
- Armchair and upright chair.
- En-suite shower room.

En-suite Bathrooms

Superior bedroom en-suite

- Bath edge is 56cm high with grab rails either side fitted to the bath.
- The bath has electric shower over.
- The basin is round fronted and 80cm high
- The toilet is 42cm high.
- Good colour contrast on floors and walls.

Ground floor Double bedroom en-suite

- Bath edge is 56cm high with grab rails either side fitted to the bath.
- The bath has electric shower over.
- There is an electric towel rail.

- The basin is round fronted and 77cm high
- The toilet is 43cm high.
- Good colour contrast on floors and walls.

Landing Twin bedroom en-suite

- The shower cubicle has a step edge of 14.5cm.
- There is an electric towel rail.
- The basin is square fronted and 81.5cm high
- The toilet is 40cm high.
- Good colour contrast on floors and walls.

First floor Double bedroom to rear en-suite

- The shower cubicle has a step edge of 18.5cm.
- The toilet is 40cm high.
- Good colour contrast on floors and walls.

First floor Double bedroom to front right en-suite

- The shower cubicle has a step edge of 15.5cm
- The basin is round fronted and 89cm high
- The toilet is 40cm high.
- Good colour contrast on floors and walls.

First Floor Double bedroom to left en-suite

- The shower cubicle has a step edge of 15.5cm
- The basin is square fronted and 80cm high
- The toilet is 40cm high.
- Good colour contrast on floors and walls.

Grounds and Gardens

- We have a small patio garden with seating to the front of the property. There is a step of 13.5cm from the path to the patio.

Additional Information

- Assistance dogs are welcome.
- Mobile phone reception is generally good.
- In the event of evacuation the fire bell will ring continuously. If you require more assistance for evacuation, please notify us on arrival. E.g hearing impairment.
- We are a no smoking building (smoking is allowed in the patio garden where an ashtray is provided)

Contact Information

- Address: South View, 12 Scarborough Road, Torquay, Devon TQ2 5UJ
- Telephone: 01803 296029
- Text: 07941379224
- Email: stay@thesouthview.com
- Website: www.thesouthview.com

- Hours of Operation: We are open throughout the year. Mainline telephone answered 8am-9:30pm
- Local Taxi: Torbay Taxis 01803 211611

We welcome your feedback as we continuously try to improve our service. If you have any comments please let us know by email or phone.

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